



Cancellation Policy

Exceptions to this policy cannot be made for any reason, including weather or personal emergencies. We run an extremely high quality, tight margin program, with limited space. This policy accompanies all sign up packets, and needs to be signed off on to complete our registration process. If you must cancel your reservation, our policy is as follows:

- 1) Deposits are nonrefundable.
- 2) If you cancel before 60 days prior to the first day of the program you are registered for, your tuition will be refunded, and your deposit can be utilized for any other program during our 2008 season.
- 3) If you cancel within 60 days of the first day of your program, you will only receive your tuition refund if we can fill your spot. Your deposit is non refundable at this time.
- 4) In the event of natural disaster or other, IMAGINA Camp will refund your payment on a prorated scale based on the number of days canceled. All refunds will be issued by check, wire transfer or any other form of payment within 30 days following the cancellation.
- 5) There is no refund for arriving late or leaving early. There are no partial refunds for any services not used while at camp. If a camper is sent home for not adhering to camp policies, your credit card on file will be charged for all costs associated with dismissal.
- 6) IMAGINA Camp is not responsible for expenses incurred in preparation for a canceled trip, such as airline tickets, or for costs incurred due to travel delays, flight cancellation or illness.
- 7) We do not recommend nontransferable, non refundable airline tickets. IMAGINA Camp does not assume responsibility for any loss incurred on account of such tickets. IMAGINA Camp also reserves the right to make changes to any trip itinerary without notice or explanation at any time.
- 8) All cancellations must be received in writing sent via e-mail or fax.

If you have any questions regarding our cancellation policy, please call our office for a detailed explanation.